

## Automation Newsletter - January 2021

The latest product news, links to webinars and roadmap replays, as well as authoritative articles by our automation experts.



### Automic Automation Intelligence Now Supporting Control-M From BMC

We are delighted to announce the expansion of the workload automation engines supported by [Automic Automation Intelligence](#). This release, scheduled for January 29th includes support for Control-M from BMC on distributed platforms.

Now users of Control-M can benefit from a single pane of glass to manage their SLAs and monitor all their scheduling environments from one place. Joining users of the existing supported engines from IBM IWS, CA 7, and Jobtrac on mainframe and Automic Automation, IBM IWS, AutoSys, and Tidal on distributed.

Automic Automation Intelligence users have seen a 68% reduction in SLA breaches and realized over 200% ROI with payback within 3 months. See how these benefits could impact your business by evaluating the [Total Economic Impact](#) of Automic Automation Intelligence.

[Read More](#)



### Workload Automation SLAs Survey

Many customers have recently undertaken a short survey on the definition and use of Service Level Agreements (SLAs) and Operational Level Agreements (OLAs) in their organizations.

We want to thank the many hundreds of customers who have already given us five minutes of their time to answer the questionnaire. There is still time to contribute, please click on the link below.

Provisional data shows that IT Operations is doing well at establishing SLAs / OLAs with nearly 80% of respondents saying they are established. Still, only 57% involved their lines of business in defining the thresholds and impacts on the company. Over the coming month, we will be creating a report on the state of using SLAs and OLAs, including best practices used today, contributors will receive a complimentary copy of this report.

[Take The Survey](#)



### AutoSys Users ... Time To Plan Your Upgrade

In case you missed it, End of Support notifications have been posted for [AutoSys Workload Automation](#) and [Workload Automation System Agents](#). All AutoSys Workload Automation releases below 11.3.6 SP8 are scheduled to be out of support on June 30th, 2022, and all Workload Automation Systems Agents below release 11.5 will go out of support on October 31st, 2022.

We recommend upgrading to Version 12 of AutoSys released in June of 2020. The v12 upgrade is much easier now with platform-based images allowing you to install with a single ISO for all software. This covers the scheduler, user interface, and all common components. There are several other improvements to the install process as well as many significant product enhancements.

One of the new enhancements you will find in this release is the Centralized Agent Upgrade feature. With this feature, you can use the Web UI (previously known as WCC) to help you automate the agent upgrade. Upgrading to AutoSys v12 will make it easier for you to upgrade any system agents going out of support in October of 2022.

[Read More](#)



### Roadmap Sessions

Missed one of our latest product roadmap sessions? You can replay these webinars below, and subscribe to the upcoming live roadmap sessions. Join and hear product specialists provide you with product details and new capabilities to be implemented in upcoming versions.

[Automic Automation - Replay](#)  
[Automic Automation Intelligence - Replay](#)  
[AutoSys Workload Automation - Replay](#)  
[Dollar Universe Workload Automation - Replay](#)  
[ESP dSeries Workload Automation - Replay](#)



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