



Dear Customer,

In these challenging times, as businesses around the world focus on the health and safety of their workers, one of the most significant things we are doing is keeping a steady course on the delivery of essential technologies that help protect the security of your business. We thank you for placing your trust in us as a business partner.

As part of our focus on delivering world-class enterprise security solutions, we are making important changes to our portfolio and want to keep you informed of those changes.

As of May 3, 2021, Symantec has come to the decision to end of life the following Information Centric Security products.

- Information Centric Encryption
- Information Centric Tagging
- Information Centric Encryption Key Store Virtual Appliance
- Information Centric Security Module
- Data Loss Prevention Plus Suite

Our commitment to meeting your needs is as strong as ever and we understand that ending these products requires an adjustment to your deployment plans. We are providing you with this early communication so that you can arrange for a replacement solution that meets your security requirements.

Action Required - for Information Centric Encryption Customers only

Specifically, customers who currently have deployed ICE in their environment will need to take steps to transition off their service. For the migration steps, click on the article below.

[Go to Article](#)

Sincerely,
Symantec Team

This is a service or product related message which you are receiving as a result of your use of Symantec products or services. If you are no longer using the Symantec product or service please [contact us](#).

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